

Terms and conditions

Chameleon Travel Shop's Terms & Conditions

Last Updated: December 01, 2020

Chameleon Travel Shop is an online service that enables users to research, find, and book travel experiences worldwide. Chameleon Travel Shop offers a variety of tours, tickets and services ("Products") made available by Chameleon Travel Shop's third-party suppliers through Chameleon Travel Shop's and its affiliates' websites and mobile properties and related applications (collectively, this "Website"). This Website is provided to assist customers in gathering travel excursion information, posting opinions of travel excursions, engaging in interactive travel forums, and searching for and booking reservations for Products, and for no other purposes.

The terms "we", "us", "our" and "Chameleon Travel Shop" refer to Chameleon Travel Shop, powered by Chameleon Global, a Georgia, USA based corporation, and/or our affiliates, parent company, and subsidiaries. The term "you" refers to the customer visiting the Website and/or contributing content on this Website and its affiliates.

This Website and the Products made available on this Website are offered to you conditioned upon your acceptance without modification of any/all the terms, conditions, and notices set forth below (collectively, the "Agreement"). By accessing or using this Website in any manner, you agree to be bound by the Agreement and represent that you have read and understood its terms. Please read the Agreement carefully, as it contains information concerning your legal rights and limitations on these rights, as well as a section regarding applicable law and jurisdiction of disputes. If you do not accept all of these terms and conditions, please do not use this Website or book a Product. In all booking arrangements, the person making the booking shall be deemed to have accepted this Agreement on behalf of the persons named in the booking.

We may change or otherwise modify the Agreement in the future, and you understand and agree that your continued access or use of this Website after such change signifies your acceptance of the updated or modified Agreement. We will note the date that revisions were last made to the Agreement at the top of this page, and any revisions will take effect upon posting. We will notify our members of material changes to these terms and conditions by either sending a notice to the email address provided to us at registration or by placing a notice on our Website. Be sure to return to this page periodically to review the most current version of the Agreement.

Use of the Website

As a condition of your use of this Website, you warrant that (i) all information supplied by you on this Website is true, accurate, current and complete, (ii) if you have a Chameleon Travel Shop account, you will safeguard your account information and will supervise and be completely responsible for any use of your account by anyone other than you and (iii) you are 18 years of age or older in order to register for an account and contribute to our Website. Chameleon Travel Shop does not knowingly collect the information of anyone under the age of 18.

Your use of this Website is intended for personal or commercial use directly to your clients and/or to make legitimate requests to book the Products offered. You agree not to use this Website to make any speculative, false or fraudulent requests.

You further represent and warrant that you (a) have not previously been suspended by Chameleon Travel Shop or otherwise banned from using the Website; (b) *are not a direct competitor of Chameleon Travel Shop*; (c) you will not have more than one Chameleon Travel Shop account at any given time unless specifically authorized in writing by Chameleon Travel Shop; and (d) that you have full power and authority to enter into this Agreement and in doing so will not violate any other agreement to which you are a party.

We retain the right at our sole discretion to deny access to anyone to this Website and the services we offer, at any time and for any reason, including, but not limited to, for violation of this Agreement.

In accessing or using the Website, you may be exposed to content that is offensive, indecent, inaccurate, objectionable, or otherwise inappropriate. Chameleon Travel Shop does not endorse such content and cannot vouch for its accuracy although we do constantly monitor against objectional content. You therefore access and use the Website at your own risk.

Privacy Policy

Chameleon Travel Shop believes in protecting your privacy.

In certain circumstances we may disclose information about you to third parties if we determine, in our sole discretion, such disclosure is necessary (a) to protect Chameleon Travel Shop's systems, assets, employees, members and customers; (b) to ensure the integrity and operation of our business and systems; or (c) to comply with legitimate and enforceable governmental requests, subpoenas or court orders. We may choose to comply with or disregard such requests or orders in our sole discretion. Chameleon Travel Shop's right to disclose information, including but not limited to user profile information (i.e. name, email address, etc.), IP addressing and traffic information, usage history, and posted content, shall take precedence over any conflicting terms in Chameleon Travel Shop's Privacy Policy. Chameleon Travel Shop does not use client data for any purpose that is not related to searches or bookings that have been made on the website.

Prohibited Activities

The content and information on this Website (including, but not limited to, messages, data, information, text, music, sound, photos, graphics, video, maps, icons, software, code or other material), as well as the infrastructure used to provide such content and information, is proprietary to us. You agree not to otherwise modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell or re-sell any information, content, software, products, or services obtained from or through this Website. Any other use of Chameleon Travel Shop.com content requires the prior written permission of

Chameleon Travel Shop (if you're interested in becoming a Chameleon Travel Shop affiliate or digital partner, please e-mail us at info@chameleontravelshop.com).

Additionally, you agree that you will not and will not assist or enable others to:

- (i) use this Website or its contents for any commercial or unlawful purpose;
- (ii) access, monitor or copy any content or information of this Website using any robot; spider, scraper or other automated means or any manual process to access, scrape, index, retrieve or otherwise use the Website or any content on the Website for any purpose without our express written permission;
- (iii) violate the restrictions in any robot exclusion headers on this Website or bypass or circumvent other measures employed to prevent or limit access to this Website;
- (iv) take any action that imposes, or may impose, in our discretion, an unreasonable or disproportionately large load on our infrastructure or makes excessive traffic demands on the Website;
- (v) deep-link to any portion of this Website for any purpose without our express written permission;
- (vi) "frame", "mirror" or otherwise incorporate any part of this Website into any other website without our prior written authorization;
- (vii) attempt to modify, translate, adapt, edit, decompile, disassemble, or reverse engineer any software programs used by Chameleon Travel Shop in connection with the Website;
- (viii) use the Website to threaten, stalk, defraud, incite, harass, or advocate the harassment of another person, or otherwise interfere with another user's use of the Website;
- (ix) use the Website to submit or transmit spam, chain letters, contests, junk email, pyramid schemes, surveys, or other mass messaging, whether commercial in nature or not;
- (x) use the Website in a manner that may create a conflict of interest, such as trading reviews with other business owners or writing or soliciting reviews;
- (xi) use the Website to promote bigotry or discrimination against protected classes; use the Website to violate any third-party right, including any breach of confidence, copyright, trademark, patent, trade secret, moral right, privacy right, right of publicity, or any other intellectual property or proprietary right;
- (xii) use the Website to submit or transmit pornography or illegal content; use the site to solicit personal information from minors or to harm or threaten to cause harm to minors;

(xiii) attempt to gain unauthorized access to the Website, user accounts, computer systems or networks connected to the Website through hacking, password mining or any other means; use the Website to transmit any computer viruses, worms, defects, Trojan horses or other items of a destructive nature (collectively, "Viruses");

(xiv) use any device, software or routine that interferes with the proper working of the Website, or otherwise attempt to interfere with the proper working of the Website;

(xv) use the Website to violate the security of any computer network, crack passwords or security encryption codes;

(xvi) disrupt or interfere with the security of, or otherwise cause harm to, the Website; or

(xvii) remove, circumvent, disable, damage or otherwise interfere with any security-related features of the Website, features that prevent or restrict the use or copying of Website Content, or features that enforce limitations on the use of the Website.

User Accounts

You need to create an account and provide information about yourself in order to use some of the features on the Website. You are responsible for maintaining the confidentiality of your account password and login credentials. You are also responsible for all activities that occur in connection with your account. You agree to notify us immediately of any unauthorized use of your account.

Your account is for your personal or commercial (to your direct clients) use only. You may not impersonate someone else (e.g., adopt the identity of a celebrity), create an account for anyone other than yourself or your staff or direct clients if a company, provide an email address(es) other than your own, or create multiple accounts for the same user.

We reserve the right to close your account at any time for any or no reason if part of the agreement is not honored.

We may terminate or suspend your account or ability to use the Website, in whole or in part, at our sole discretion, for any or no reason, and without notice or liability of any kind. For example, we may terminate or suspend your account or ability to use the Website if you misuse the Website. Any such termination or suspension could prevent you from accessing your account, the Website, your Content, Website Content, or any other related information.

You may terminate your account at any time by closing your account and discontinuing your use of any and all parts of the Website. If you close your account, we may continue to display your previously published Content and are under no obligation to remove any of your Content. If you owe Chameleon Travel Shop money for bookings then you must pay as per this agreement regardless of whether you terminate this agreement or not.

AS A USER OF THIS WEBSITE, YOU UNDERSTAND AND AGREE THAT: (1) NEITHER CHAMELEON TRAVEL SHOP NOR ITS AFFILIATES WILL HAVE ANY LIABILITY TO YOU OR OTHERS FOR ANY UNAUTHORIZED TRANSACTIONS MADE USING YOUR PASSWORD OR ACCOUNT; AND (2) THE UNAUTHORIZED USE OF YOUR PASSWORD OR ACCOUNT COULD CAUSE YOU TO INCUR LIABILITY TO BOTH CHAMELEON TRAVEL SHOP AND OTHER USERS.

Electronic Communications

When you use the Chameleon Travel Shop Website, or send e-mails, text messages, and other communications from your desktop or mobile device to us, you are communicating with us electronically and agree that we may communicate with you in a variety of ways, such as by e-mail, in-app push notices, or by posting notices and messages on the Website. You may unsubscribe from e-mail communications at anytime by emailing unsubscribe@chameleontravelshop.com

Content

You and other users of our Website may contribute to the Website in a number of different ways, including submitting emails, writing reviews where allowed, making postings, uploading and posting photos or videos, making comments or suggestions, submitting ideas, filling out public profiles, rating other users' contributions and making other similar contributions or submissions to the Website or to Chameleon Travel Shop (collectively, "Content"). We may use your Content in a number of different ways, including, among other things, displaying it on the Website, reformatting it, translating it into other languages, editing it for clarity and grammar, incorporating it into advertisements and other works, creating derivative works from it, promoting it, distributing it, and allowing others to do the same in connection with their own websites, mobile properties, applications, and media platforms.

Accordingly, please be aware that by submitting Content, you grant Chameleon Travel Shop and its affiliates a worldwide, nonexclusive, royalty-free, fully paid-up, perpetual, transferable, irrevocable and fully sublicensable right to (a) use, reproduce, modify, adapt, translate, distribute, publish, create derivative works from and publicly display and perform such Content throughout the world in any media, now known or hereafter devised, for any purpose; and (b) use the name that you submit in connection with such Content. You acknowledge that Chameleon Travel Shop may choose to provide attribution of your comments or reviews at our discretion. You further grant Chameleon Travel Shop the right to pursue at law any person or entity that violates your or Chameleon Travel Shop's rights in the Content by a breach of this Agreement. You acknowledge and agree that Content is non-confidential and non-proprietary. If it is determined that you retain moral rights (including rights of attribution or integrity) in the Content, you hereby declare that (a) you do not require that any personally identifying information be used in connection with the Content, or any derivative works of or upgrades or updates thereto; (b) you have no objection to the publication, use, modification, deletion and exploitation of the Content by Chameleon Travel Shop or its licensees, successors and assigns; (c) you forever waive and agree not to claim or assert any entitlement to any and all moral rights of an author in any of the Content; and (d) you forever release Chameleon Travel Shop, and its

licensees, successors and assigns, from any claims that you could otherwise assert against Chameleon Travel Shop by virtue of any such moral rights.

Chameleon Travel Shop and its affiliates may display advertisements and other information adjacent to or included with your Content on the Website. You are not entitled to any compensation for such advertisements. The manner, mode and extent of such advertising are subject to change without specific notice to you.

This Website may contain discussion forums, bulletin boards, review services or other forums in which you or third parties may post reviews of travel experiences or other content, messages, materials or other items on this Website ("Interactive Areas"). If Chameleon Travel Shop provides such Interactive Areas, you are solely responsible for your use of such Interactive Areas and use them at your own risk. By using any Interactive Areas, you expressly agree not to post, upload to, transmit, distribute, store, create or otherwise publish through this Website any of the following:

Any Content that is unlawful, libelous, defamatory, obscene, pornographic, indecent, lewd, suggestive, harassing, threatening, invasive of privacy or publicity rights, abusive, inflammatory, fraudulent or otherwise objectionable;

Content that would constitute, encourage or provide instructions for a criminal offense, violate the rights of any party, or that would otherwise create liability or violate any local, state, national or international law, including, without limitation, the regulations of the U.S. Securities and Exchange Commission (SEC) or any rules of a securities exchange such as the New York Stock Exchange (NYSE), the American Stock Exchange or the NASDAQ;

Content that may infringe any patent, trademark, trade secret, copyright or other intellectual or proprietary right of any party;

Content that impersonates any person or entity or otherwise misrepresents your affiliation with a person or entity, including Chameleon Travel Shop;

Unsolicited promotions, political campaigning, advertising, contests, raffles, or solicitations;

Private information of any third party, including, without limitation, surname (family name) addresses, phone numbers, email addresses, Social Security numbers and credit card numbers;

Viruses, corrupted data or other harmful, disruptive or destructive files;

Content that is unrelated to the topic of the Interactive Area(s) in which such Content is posted; or

Content or links to content that, in the sole judgment of Chameleon Travel Shop, (a) violates the previous subsections herein, (b) is objectionable, (c) restricts or inhibits any other person from using or enjoying the Interactive Areas or this Website, or (d) may expose Chameleon Travel Shop or its affiliates or its users to any harm or liability of any type.

You alone are responsible for your Content. You assume all risks associated with your Content, including anyone's reliance on its accuracy, completeness or usefulness, or any disclosure by you of information in your Content that makes you personally identifiable. You represent that you own, or have the necessary permissions to use, and authorize the use of, your Content as described herein. You may not imply that your Content is in any way sponsored or endorsed by Chameleon Travel Shop.

Chameleon Travel Shop takes no responsibility and assumes no liability for any Content posted, stored or uploaded by you or any third party, or for any loss or damage thereto, nor is Chameleon Travel Shop liable for any mistakes, defamation, slander, libel, omissions, falsehoods, obscenity, pornography or profanity you may encounter. As a provider of interactive services, Chameleon Travel Shop is not liable for any statements, representations or Content provided by its users in any public forum, personal home page or other Interactive Area.

Although Chameleon Travel Shop has no obligation to screen, edit or monitor any of the Content posted to or distributed through any Interactive Area, Chameleon Travel Shop reserves the right, and has absolute discretion, to remove, screen, translate or edit without notice any Content posted or stored on this Website at any time and for any reason, or to have such actions performed by third parties on its behalf, and you are solely responsible for creating backup copies of and replacing any Content you post or store on this Website at your sole cost and expense. Chameleon Travel Shop has no obligation to retain or provide you with copies of your Content, nor do we guarantee any confidentiality with respect to your Content.

Any use of the Interactive Areas or other portions of this Website in violation of the foregoing violates the terms of this Agreement and may result in, among other things, termination or suspension of your rights to use the Interactive Areas and/or this Website.

Products and Booking Reservations

By booking a reservation for a Product through the Website, you acknowledge that you accept the practices described in our Privacy Policy and this Agreement. In addition, you warrant that you are 18 years of age or older, and/or that your clients are 18 years of age or older, and that you (or they) possess the legal authority to enter into this Agreement, use this Website, book the Product, and that all information you supply is true and accurate. You further agree that you will use the booking functionality of this Website to make only legitimate reservations for you or others for whom you are legally authorized to act. Any false or fraudulent reservation is prohibited, and any user who attempts such a reservation may have his or her Chameleon Travel Shop account terminated.

Chameleon Travel Shop is not a travel agency and does not provide or own transportation services, accommodations, tours, excursions or other travel experiences. Although Chameleon Travel Shop displays information about travel experiences offered by third-party suppliers and facilitates reservations those suppliers, such actions do not in any way imply, suggest, or constitute Chameleon Travel Shop's sponsorship or approval of third-party suppliers, or any affiliation between Chameleon Travel Shop and third-party suppliers. Although Chameleon Travel Shop members may in certain cases rate and review particular travel experiences based on

their own experiences, Chameleon Travel Shop does not endorse or recommend the products or services of any third-party suppliers unless explicitly stated otherwise in writing. You agree that Chameleon Travel Shop is not responsible for the accuracy or completeness of information it obtains from third-party suppliers and displays on its Website or affiliated website linked directly to the website.

If you book a reservation for a travel experience or product through the Website, you agree to review and be bound by the supplier's terms and conditions and any other rules or policies related to the supplier's travel experience that may be displayed under description and cancellation policies. Your interactions with third-party suppliers are at your own risk. Chameleon Travel Shop will have no liability with respect to the acts, omissions, errors, representations, warranties, breaches or negligence of any third-party suppliers or for any personal injuries, death, property damage, or other damages or expenses resulting from your interactions with third-party suppliers.

This Website may link you to supplier sites or other websites that Chameleon Travel Shop does not operate or control.

Modifications & Amendments

All requests for modifications and amendments to your booking must be directed to the Chameleon Travel Shop Customer Service Team who will process the request. See the section "Payment & Cancellations" below for additional information with respect to cancelling a booking.

Chameleon Travel Shop does not charge a fee to amend or change the dates of an existing booking, as long as the request is received by our Customer Care team more than three (3) days ahead of your confirmed travel date.

It is not possible to change or modify a special event, theater or show ticket. Sales of these tickets are final and cannot be amended once your original purchase is confirmed. Some tours and other services may be purchased with a limited or no cancellation policy.

All other date-change requests and amendments are subject to availability by our suppliers and/or service providers; Chameleon Travel Shop cannot guarantee the success of any date-change request.

If you request a date change within three (3) days or less of your confirmed travel date, Chameleon Travel Shop will attempt to honor your request; however, changes made three days or less from your original travel date may be subject to an additional fee. For multi-day and overnight tours, date changes made within seven (7) days of your confirmed travel date may also be subject to additional fees.

If you make a purchase using a Chameleon Travel Shop promotion code, or if you accept a discount or special-offer price during the Chameleon Travel Shop checkout process, you may invalidate your discount or special-offer price by making any changes or amendments to your

itinerary once your purchase is complete. Chameleon Travel Shop may decide, at its sole discretion, to honor your discount or special-offer pricing if you make a post-purchase change or amendment to your itinerary. However, Chameleon Travel Shop reserves the right to invalidate your discount or special-offer pricing if you make any changes to your confirmed itinerary.

Occasionally our suppliers and/or service providers make changes to tour dates, prices, inclusions, coverage, age requirements, and other Product features and/or requirements. As a result, Chameleon Travel Shop reserves the right to cancel, change or substitute any service, tour, ticket or product that you have booked at this Website, at any time, for any reason. In such cases, if you are dissatisfied with the alternatives offered, you are entitled to a full refund of the original purchase price. Notwithstanding the above, when we are informed in advance by our agents, service providers and/or suppliers of a significant change to a booking and/or to a tour, product or event, we make every reasonable effort to notify the consumer, travel agent and/or distributor as appropriate, in order to amend or re-issue the booking where feasible.

For products noted as a "Shore Excursion", if you are not returned to the ship in time to board, we will arrange the necessary transport to the next port-of-call if the supplier is at fault. This policy applies only to our contracted local suppliers and only when, through no fault or action of your own, you are not returned to the ship in time to board. The policy is void in instances where delay is caused by your own actions and/or you have deviated from the Chameleon Travel Shop activity or tour. You must supply Chameleon Travel Shop with correct arrival and departure ship information and ensure there is enough time (minimum 2 hours) between the tour end time and the ship departure time. You must contact Chameleon Travel Shop directly to request next port-of-call transportation arrangements as customers cannot book their own travel. Chameleon Travel Shop will select and book travel for you to the next port of call (not to exceed US\$999 per person). In addition, if your ship misses a port of call or is delayed beyond the commencement time of your Shore Excursion, simply contact Chameleon Travel Shop within 14 days. Pending verification of the ship's actual itinerary, we will issue you a refund. Chameleon Travel Shop's Shore Excursion' guarantee does not apply to excursions with private tour guides booked through Chameleon Travel Shop's Private Guide program.

Pricing & Inclusions/Exclusions

Prices listed on the Website are per person, unless otherwise specified.

Prices are based on the local tariff at the time of quoting, converted at the prevailing foreign-exchange rate as determined by Chameleon Travel Shop.

Price quotations are subject to change without notice, until a booking has been confirmed.

Unless otherwise specified, prices do not include any local taxes or use-fees, including foreign departure, security, port charges, park fees, customs, immigration, agricultural, passenger-facility charges or international transportation tax.

Prices do not include tips/gratuities to tour directors, drivers or local guides; passport and visa fees; baggage and personal insurance; any items of a personal nature; taxes or duties; and any beverages or food not specifically listed under "Inclusions" on the product pages of the Website.

Payments & Cancellations

When you book a reservation for a Product through the Website, Chameleon Travel Shop collects your payment information and processes your payment as described below under "Payment Processing". Chameleon Travel Shop accepts the following credit cards: Mastercard, Visa, American Express, Discover. There is no charge or service fee for processing credit or debit card payments. Full payment by credit or debit card is required to make a reservation.* Payment will be listed as Chameleon Global/CTS on the credit or debit card statement.

No refunds are available once a tour or service has commenced, or in respect of any package, accommodation, meals or any other services utilized.

If you wish to cancel a reservation made via the Website, the supplier's cancellation policy contained in the applicable product listing will apply to, and govern the terms of, your cancellation and any refunds. When canceling a booking, you will be notified via email or telephone of the total refund amount you will receive, if any.

The standard cancellation policy for suppliers if not noted on the cancellation policy of the products:

1. a 100% refund for cancellations made at least 72 hours in advance of the start date of the experience.
2. Cancellations made within 72 hours of the start date of the experience will receive no refund.

Cancellation policies vary from the standard and you must check the supplier's cancellation policy contained in the applicable product listing at the time of your booking, which is the policy that will apply to and govern the terms of your cancellation and any refunds.

The value of the transaction may be subject to taxes, duties, foreign transaction, currency exchange or other fees. Your bank or credit or debit card company may convert the payment into the local currency and charge fees, resulting in differences between the amount displayed on Chameleon Travel Shop.com and Chameleon Travel Shop-affiliated websites, and the final amount charged to your bank account or credit or debit card statement. Please contact your bank or card company if you have any questions concerning any applicable conversion or fees. Please note for bookings made in Brazil, the tax IOF (Tax Upon Financial Operations) is not included in the final booking value and will be charged to the credit or debit card used to make the purchase.

Credit

Chameleon Travel Shop may concede credit for regular B2B buyers on a case by case basis and only backed by a corporate credit card. The main reason for this tool is to allow payments to be

scheduled for buyers who have contact and repeat business so they can better coordinate their own accounting departments. If you are interested in this please contact us at accounting@chameleon.global. The amount and payment dates will be stipulated on the corporate credit-card guarantee form that must be authorized and signed by all pertinent parties.

Payment Processing

Under this agreement, the payment processing services for services purchased on this website are provided by Chameleon Travel Shop on behalf of Chameleon Global, depending on the type of payment method used for the purchase of services.

Private Tour Guides

Chameleon Travel Shop provides customers with information regarding private tour guides in many destinations. Private tour guides are independent contractors and not agents or affiliates of Chameleon Travel Shop. Chameleon Travel Shop does not screen or conduct background checks on private tour guides. Your use of private tour guides is at your sole risk. Chameleon Travel Shop will, if notified of provable malfeasance of a tour guide, exclude the guide from offering services.

Customers are responsible for working directly with private tour guides on scheduling, meeting time/place, tour specifics and, where specifically noted, payment terms. Chameleon Travel Shop makes no representations or warranties of any kind regarding private tour guides or their services.

Chameleon Travel Shop's 'Shore Excursion' guarantee does not apply to private tour guides.

Chameleon Travel Shop Vouchers

You will receive a personalized Chameleon Travel Shop voucher ("Voucher") for each tour, event or service booked. In order to access and print your Chameleon Travel Shop Voucher(s), you will be provided access to a secure webpage hosted by Chameleon Travel Shop that contains a link to your Chameleon Travel Shop Voucher(s). Otherwise check your emails as vouchers are also sent there.

You must provide the original, authentic Chameleon Travel Shop Voucher to the appropriate service provider in order to redeem your tour, ticket, or package. Your reservation cannot be honored or redeemed without presenting a valid Chameleon Travel Shop Voucher.

For security purposes, when redeeming your (or your clients) Chameleon Travel Shop Voucher you (or your client) must present a valid Photo ID and sign the Chameleon Travel Shop Voucher. This is for identification purposes and helps us to prevent fraud.

Passports, Visas & Insurance

When you book international reservations with third-party suppliers using this Website, you are responsible for ensuring that you meet all foreign entry requirements and that your travel documents, including passports and visas, are in order.

For passport and visa requirements, please consult the relevant embassy or consulate for information. Because requirements may change at any time, be sure to check for up-to-date information before booking and departure. Chameleon Travel Shop accepts no liability for travelers who are refused entry onto a flight or into any country because of the traveler's failure to carry the travel documents required by any airline, authority, or country, including countries the traveler may just be passing through en route to his or her destination.

As visa and health requirements are subject to change without notice, we recommend that you verify health and visa requirements with the appropriate consulate prior to departure. It is also your responsibility to consult your physician for current recommendations on inoculations before you travel internationally, and to ensure that you meet all health entry requirements and follow all medical guidance related to your trip.

We strongly recommend that you purchase a comprehensive travel insurance policy prior to departure to protect your Product purchase. If you cancel your trip or significantly alter travel dates, your travel insurance policy may reimburse the cost of cancellation fees and related expenses. Please review your travel insurance policy carefully for related terms and conditions.

Although most travel, including travel to international destinations, is completed without incident, travel to certain destinations may involve greater risk than others. Chameleon Travel Shop urges passengers to investigate and review travel prohibitions, warnings, announcements and advisories issued by your government of residence and destination country governments prior to booking travel to international destinations.

BY LISTING INFORMATION RELEVANT TO TRAVEL TO PARTICULAR INTERNATIONAL DESTINATIONS, CHAMELEON TRAVEL SHOP DOES NOT REPRESENT OR WARRANT THAT TRAVEL TO SUCH POINTS IS ADVISABLE OR WITHOUT RISK AND IS NOT LIABLE FOR DAMAGES OR LOSSES THAT MAY RESULT FROM TRAVEL TO SUCH DESTINATIONS.

Our Liability

PLEASE READ THIS SECTION CAREFULLY. THIS SECTION LIMITS CHAMELEON TRAVEL SHOP'S LIABILITY TO YOU FOR ISSUES THAT MAY ARISE IN CONNECTION WITH YOUR USE OF THIS WEBSITE. IF YOU DO NOT UNDERSTAND THE TERMS IN THIS SECTION OR ELSEWHERE IN THE AGREEMENT, PLEASE CONSULT A LAWYER FOR CLARIFICATION BEFORE ACCESSING OR USING THIS WEBSITE.

THE INFORMATION, CONTENT, SOFTWARE, PRODUCTS, AND SERVICES PUBLISHED ON THIS WEBSITE MAY INCLUDE INACCURACIES OR ERRORS, INCLUDING RESERVATION AVAILABILITY AND PRICING ERRORS. CHAMELEON

TRAVEL SHOP, ITS PARENT, SUBSIDIARIES AND CORPORATE AFFILIATES (COLLECTIVELY, "CHAMELEON TRAVEL SHOP & CHAMELEON GLOBAL") DO NOT GUARANTEE THE ACCURACY OF, AND DISCLAIM ALL LIABILITY FOR, ANY ERRORS OR OTHER INACCURACIES RELATING TO THE INFORMATION AND DESCRIPTION OF THE PRODUCTS AND SERVICES DISPLAYED ON THIS WEBSITE (INCLUDING, WITHOUT LIMITATION, THE PRICING, AVAILABILITY, PHOTOGRAPHS, FEATURES, INCLUSIONS AND EXCLUSIONS, GENERAL PRODUCT DESCRIPTIONS, REVIEWS AND RATINGS, ETC.). IN ADDITION, CHAMELEON TRAVEL SHOP EXPRESSLY RESERVES THE RIGHT TO CORRECT ANY AVAILABILITY AND PRICING ERRORS ON OUR WEBSITE AND/OR ON PENDING RESERVATIONS MADE UNDER AN INCORRECT PRICE.

THE CHAMELEON TRAVEL SHOP COMPANIES MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY OF THE INFORMATION, CONTENT, SOFTWARE, PRODUCTS, AND SERVICES CONTAINED ON THIS WEBSITE FOR ANY PURPOSE, AND THE INCLUSION OR OFFERING OF ANY PRODUCTS OR SERVICES ON THIS WEBSITE DOES NOT CONSTITUTE ANY ENDORSEMENT OR RECOMMENDATION OF SUCH PRODUCTS OR SERVICES BY THE CHAMELEON TRAVEL SHOP COMPANIES. ALL SUCH INFORMATION, CONTENT, SOFTWARE, PRODUCTS, AND SERVICES ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. THE CHAMELEON TRAVEL SHOP COMPANIES DISCLAIM ALL WARRANTIES AND CONDITIONS THAT THIS WEBSITE, ITS SERVERS OR ANY EMAIL SENT FROM THE CHAMELEON TRAVEL SHOP COMPANIES, ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. CHAMELEON TRAVEL SHOP HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, CONTENT SOFTWARE, PRODUCTS, AND SERVICES, INCLUDING ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NONINFRINGEMENT, TO THE EXTENT PERMITTED BY LAW.

THE THIRD-PARTY SUPPLIERS AND PRIVATE TOUR GUIDES PROVIDING PRODUCTS OR OTHER SERVICES ON THIS WEBSITE ARE INDEPENDENT CONTRACTORS AND NOT AGENTS OR EMPLOYEES OF CHAMELEON TRAVEL SHOP OR RELATED COMPANIES. THE CHAMELEON TRAVEL SHOP & COMPANIES ARE NOT LIABLE FOR THE ACTS, ERRORS, OMISSIONS, REPRESENTATIONS, WARRANTIES, BREACHES, NEGLIGENCE OR MISCONDUCT OF ANY SUCH SUPPLIERS OR PRIVATE TOUR GUIDES OR FOR ANY PERSONAL INJURIES, DEATH, PROPERTY DAMAGE, OR OTHER DAMAGES OR EXPENSES RESULTING THEREFROM OR OTHERWISE ARISING FROM YOUR BOOKING OF A PRODUCT OR SERVICE OR YOUR USE OF A PRODUCT OR SERVICE. THE CHAMELEON TRAVEL SHOP & COMPANIES HAVE NO LIABILITY AND WILL MAKE NO REFUND IN THE EVENT OF ANY DELAY, CANCELLATION, OVERBOOKING, STRIKE, FORCE MAJEURE OR OTHER CAUSES BEYOND THEIR DIRECT CONTROL, AND THEY HAVE NO RESPONSIBILITY FOR ANY ADDITIONAL EXPENSE, OMISSIONS, DELAYS, RE-ROUTING OR ACTS OF ANY GOVERNMENT OR AUTHORITY.

IN NO EVENT SHALL THE CHAMELEON TRAVEL SHOP AND COMPANIES (OR THEIR OFFICERS, DIRECTORS AND AFFILIATES) BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION LOSS OF DATA OR INFORMATION OR COSTS TO PROCURE SUBSTITUTE GOODS OR SERVICES) ARISING OUT OF, OR IN ANY WAY CONNECTED WITH, PRODUCT OR SERVICE BOOKINGS MADE BY YOU THROUGH THIS WEBSITE OR YOUR ACCESS TO, DISPLAY OF OR USE OF THIS WEBSITE OR WITH THE DELAY OR INABILITY TO ACCESS, DISPLAY OR USE THIS WEBSITE (INCLUDING, BUT NOT LIMITED TO, YOUR RELIANCE UPON REVIEWS AND OPINIONS APPEARING ON THIS WEBSITE; ANY COMPUTER VIRUSES, INFORMATION, SOFTWARE, LINKED SITES, PRODUCTS, AND SERVICES OBTAINED THROUGH THIS WEBSITE; OR OTHERWISE ARISING OUT OF THE ACCESS TO, DISPLAY OF OR USE OF THIS WEBSITE) WHETHER BASED ON A THEORY OF NEGLIGENCE, CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE, AND EVEN IF CHAMELEON TRAVEL SHOP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

If the Chameleon Travel Shop Companies are found liable for any loss or damage that arises out of or is in any way connected with your use of our Websites or your booking or use of Products or services made available through our Website, then the Chameleon Travel Shop Companies' liabilities will in no event exceed, in the aggregate, the greater of (a) the transaction fees paid to Chameleon Travel Shop for the transaction(s) on this Website giving rise to the claim, or (b) One-Hundred Dollars (US \$100.00).

The limitation of liability reflects the allocation of risk between the parties. The limitations specified in this section will survive and apply even if any limited remedy specified in these terms is found to have failed of its essential purpose. The limitations of liability provided in these terms inure to the benefit of the Chameleon Travel Shop Companies.

Your Liability

You agree to defend and indemnify Chameleon Travel Shop and Chameleon Global Companies and all of their respective officers, directors, employees and agents from and against any claims, causes of action, demands, suits, proceedings, investigations, losses, damages, fines, penalties, fees, expenses, costs and any other liabilities of any kind or nature including but not limited to reasonable legal and accounting fees, arising out of or related to:

- (i) your breach of this Agreement or the documents referenced herein;
- (ii) your violation of any law, rule, regulation or guideline;
- (iii) your violation, infringement or misappropriation of the rights of a third party, including without limitation any rights of publicity or privacy;
- (iv) your use of this Website;

- (v) your booking or use of any Products obtained through this Website; or
- (vi) your negligence or willful misconduct.

Links to Third Party Sites

This Website may contain hyperlinks to websites operated by parties other than Chameleon Travel Shop. Such hyperlinks are provided for your reference only. We do not control such websites and are not responsible for their contents or the privacy or other practices of such websites. Further, it is up to you to take precautions to ensure that whatever links you select or software you download (whether from this Website or other websites) is free of such items as viruses, worms, Trojan horses, defects and other items of a destructive nature. Our inclusion of hyperlinks to such websites does not imply any endorsement of the material on such websites or any association with their operators. In some cases you may be asked by a third party site to link your profile on Chameleon Travel Shop to a profile on another third party site. Choosing to do so is purely optional, and the decision to allow this information to be linked can be disabled (with the third party site) at any time.

Software Available on this Website

Unless otherwise specified, the Website is made available solely to provide information regarding and to promote Chameleon Travel Shop's services, websites, partners and other products available. The Website is controlled and operated by Chameleon Travel Shop from its offices in the State of Georgia in the United States. Chameleon Travel Shop makes no representation that materials on the Website are appropriate or available for use outside of the United States. Those who choose to access the Website from outside of the United States do so on their own initiative and are responsible for compliance with local laws, if and to the extent that local laws are applicable. Software from the Website is further subject to United States export controls. No software from the Website may be downloaded or otherwise exported or re-exported (a) into (or to a national or resident of) Cuba, Iraq, Sudan, North Korea, Iran, Syria, or any other country to which the U.S. has embargoed goods, or (b) to anyone on the U.S. Treasury Department list of Specially Designated Nationals or the U.S. Commerce Department's Table of Deny Orders. By using the Website, you represent and warrant that you are not located in, under the control of, or a national or resident of any such country or on any such list.

Any software that is made available to download from the Website ("Software") is the copyrighted work of Chameleon Travel Shop, or Chameleon Travel Shop affiliates, or other third party software as identified. Your use of such Software is governed by the terms of the end user license agreement, if any, which accompanies, or is included with, the Software ("License Agreement"). You may not install or use any Software that is accompanied by or includes a License Agreement unless you first agree to the License Agreement terms. For any Software made available for download on this Website not accompanied by a License Agreement, we hereby grant to you, the user, a limited, personal, nontransferable license to use the Software for viewing and otherwise using this Website in accordance with these terms and conditions and for no other purpose.

Please note that all Software, including, without limitation, all HTML, XML, Java code and Active X controls contained on this Website, is owned by Chameleon Global and/or its affiliates, and is protected by copyright laws and international treaty provisions. Any reproduction or redistribution of the Software is expressly prohibited, and may result in severe civil and criminal penalties. Violators will be prosecuted to the maximum extent possible.

WITHOUT LIMITING THE FOREGOING, COPYING OR REPRODUCTION OF THE SOFTWARE TO ANY OTHER SERVER OR LOCATION FOR FURTHER REPRODUCTION OR REDISTRIBUTION IS EXPRESSLY PROHIBITED. THE SOFTWARE IS WARRANTED, IF AT ALL, ONLY ACCORDING TO THE TERMS OF THE LICENSE AGREEMENT.

Copyright and Trade mark Notices

All contents of this Website are: ©2019 Chameleon Travel Shop, Inc. All rights reserved. Chameleon Travel Shop is not responsible for content on websites operated by parties other than Chameleon Travel Shop. All other product or service names or slogans displayed on this Website are registered and/or common law trademarks of Chameleon Travel Shop, Inc. and/or its suppliers or licensors, and may not be copied, imitated or used, in whole or in part, without the prior written permission of Chameleon Travel Shop or the applicable trademark holder. In addition, the look and feel of this Website, including all page headers, custom graphics, button icons and scripts, is the service mark, trademark and/or trade dress of Chameleon Travel Shop and may not be copied, imitated or used, in whole or in part, without the prior written permission of Chameleon Travel Shop. All other trademarks, registered trademarks, product names and company names or logos mentioned in this Website are the property of their respective owners. Reference to any products, services, processes or other information, by trade name, trademark, manufacturer, supplier or otherwise does not constitute or imply endorsement, sponsorship or recommendation thereof by Chameleon Travel Shop.

If you are aware of an infringement of either your brand or our brand, please let us know by e-mailing us at info@chameleontourshop.com

Jurisdiction and Governing Law

This Website is operated by a U.S. entity and this Agreement is governed by the laws of the Florida, USA. You hereby consent to the exclusive jurisdiction and venue via and exclusively ARBITRATION in Fort Lauderdale, Florida, USA and stipulate to the fairness and convenience of proceedings in such courts for all disputes arising out of or relating to the use of this Website. You agree that all claims you may have against Chameleon Travel Shop, Inc. arising from or relating to this Website must be heard and resolved by arbitration of competent subject matter jurisdiction located in Fort Lauderdale, Florida. Use of this Website is unauthorized in any jurisdiction that does not give effect to all provisions of these terms and conditions, including, without limitation, this paragraph.

Currency Converter

If a currency converter is provided on Chameleon Travel Shop's websites and applications, currency rates are based on various publicly available sources and should be used as guidelines only. Rates are not verified as accurate, and actual rates may vary. Currency quotes may not be updated on a daily basis. The information supplied by this application is believed to be accurate, but Chameleon Travel Shop, and/or its affiliates do not warrant or guarantee such accuracy. When using this information for any financial purpose, we advise you to consult a qualified professional to verify the accuracy of the currency rates. We do not authorize the use of this information for any purpose other than your personal use and you are expressly prohibited from the resale, redistribution, and use of this information for commercial purposes.

General Provisions

You agree that no joint venture, agency, partnership, or employment relationship exists between you and the Chameleon Travel Shop / Chameleon Companies and/or affiliates as a result of this Agreement or use of this Website.

Our performance of this Agreement is subject to existing laws and legal process, and nothing contained in this Agreement limits our right to comply with law enforcement or other governmental or legal requests or requirements relating to your use of this Website or information provided to or gathered by us with respect to such use. To the extent allowed by applicable law, you agree that you will bring any claim or cause of action arising from or relating to your access or use of this Website within two (2) years from the date on which such claim or action arose or accrued or such claim or cause of action will be irrevocably waived.

If any part of this Agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remaining provisions in the Agreement shall continue in effect.

This Agreement (and any other terms and conditions referenced herein) constitutes the entire agreement between you and Chameleon Travel Shop with respect to this Website and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between the customer and Chameleon Travel Shop with respect to this Website. A printed version of this Agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this Agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

Fictitious names of companies, products, people, characters, and/or data mentioned on this Website are not intended to represent any real individual, company, product, or event.

Any rights not expressly granted herein are reserved.

Chameleon Travel Shop, powered by Chameleon Global

1050 Crown Pointe Parkway,

Atlanta, Ga. 30318

©2015 & 2021 Chameleon Global and Chameleon Travel Shop, Inc. All rights reserved.